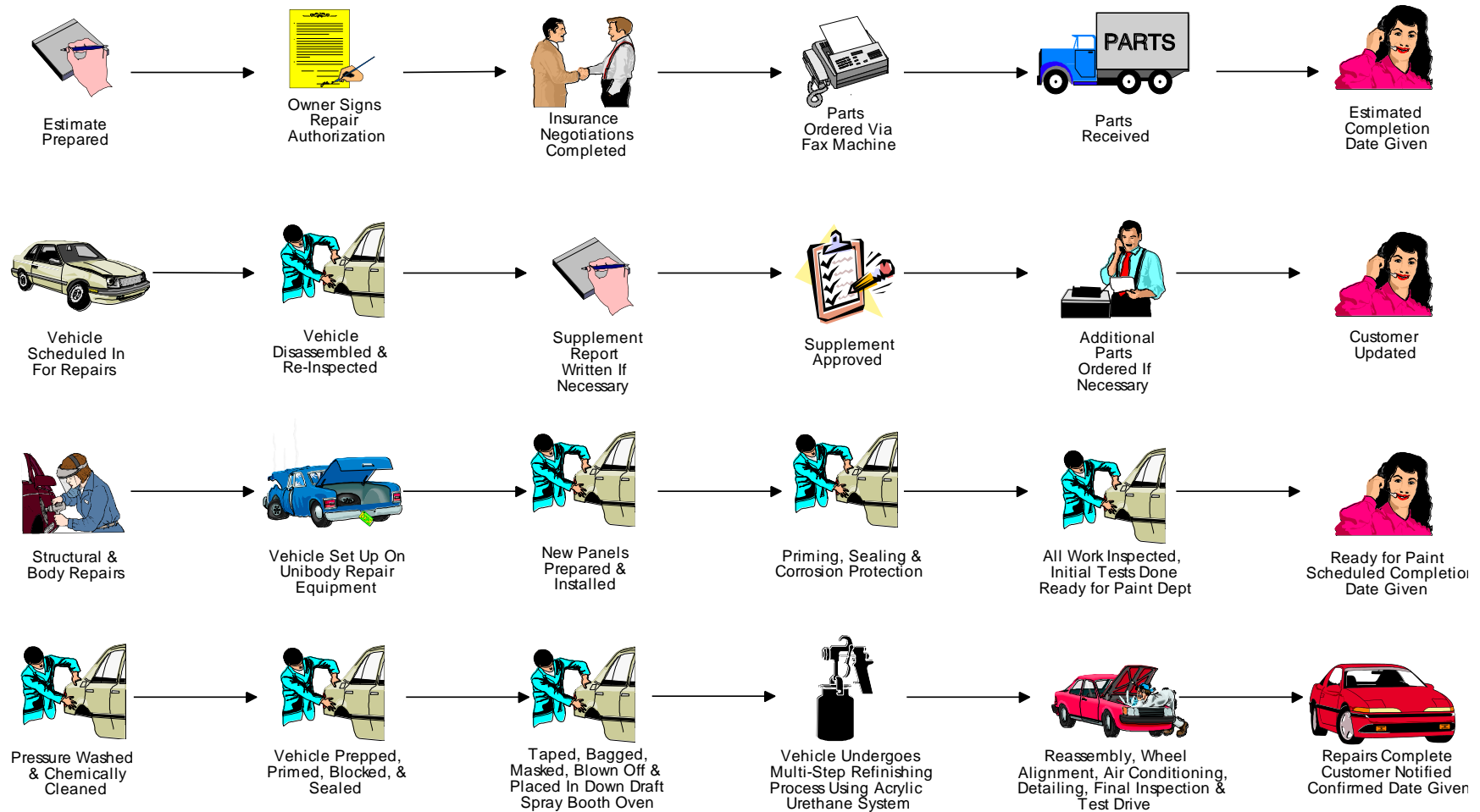


# "When will my car be ready?"

## Repair Process Scheduling



*This flow chart was designed to help keep you informed of the sequence and repair process of your vehicle. Our committment is to return your vehicle to you as quickly as possible and in pre-accident condition. Should you have any additional questions, please ask your service advisor. Thank you once again for choosing our shop to repair your vehicle.*